

PROBLEM GAMBLING SELF-EXCLUSION PROGRAM

WHAT YOU NEED TO KNOW

What is Self-Exclusion?

Gambling is a problem whenever it negatively impacts upon any aspect of a person's life. In instances when a gambler is no longer in charge of their behaviors, self-exclusion provides an opportunity to exclude oneself from returning to the gaming facility.

Most gaming facilities provide self-exclusion programs which allow customers to voluntarily bar themselves in order to restrict their access to gambling. When a gambler has lost control of their gambling, this program can assist in the recovery effort.

How Does the Self-Exclusion Program Work?

Self-exclusion is a binding agreement between the gambler and the gaming facility to prohibit return to the gaming property. It exists for a specific period of time (chosen by the gambler) ranging from 1 year to a lifetime. Once you have completed the self-exclusion process, all marketing and promotions mailings from the facility such as coupons, free play money, ads, giveaways, etc. will cease.

How Do You Self-Exclude?

Since the process varies among gaming facilities, it is important to call ahead and inquire about how the self-exclusion program works at that particular location.

- Make an appointment with the person responsible for self-exclusion (security, manager, etc.) to fill out a self-exclusion application. It can be helpful to bring a trusted person with you such as a family member or friend when submitting the application

- You will be presented with a self-exclusion agreement that you should read in its entirety prior to signing
- The facility will request a current picture – if you have one, bring it with you. If you don't they will simply take your picture while completing the agreement process
- Make sure to tell the facilitator that you wish to be banned from all areas of the establishment (slot room, card room, racetrack, etc.)

*Self-excluding at one facility does not self-exclude you from all facilities. You will have to complete this process at every gaming establishment you wish to exclude from

What Happens if You Return to the Facility After Self-Excluding?

Should you happen to return to a gaming establishment after completing the process of self-excluding, several things could happen:

- If you gamble and win, you will not be able to collect any winnings or recover losses
- You will not be able to utilize any of the facilities amenities (credit or check cashing privileges, receipt of complimentary goods, etc.)
- If you are identified by security you will be removed from the premises
- You may be issued a trespass warning and subsequently arrested for further trespassing violations

Self-exclusion is a program that provides boundaries for those who cannot control their gambling. When enacted, it can serve as a very powerful tool in the recovery process. Please note that while some facilities will ban you at all locations that they manage and/or operate, others may not, so you may have to visit multiple facilities to complete the process.

Help Starts Here

888-ADMIT-IT (888-236-4848)

24-Hour Confidential HelpLine

www.gamblinghelp.org

